

Delegate Booking Terms and Conditions

Transfers, Cancellations & Refunds

You may transfer a booking from one delegate to another for an event at any time upon written notice to us.

You have the right to cancel at any time up to four weeks prior to the event. If written notice is received before this time a full refund will be given. If we receive written notice to cancel less than four weeks before the event (i.e on or after the 11th November) there will be no entitlement to any refund.

We will process the reimbursement without undue delay, and not later than 14 days after we received notification.

We will make the reimbursement using the same means of payment as the initial transaction. This will be via the Eventbrite system.