

TREAT-NMD Conference 2022

Refund Terms & Conditions

Standard refund policy

A full refund can be issued if the Refund Request form is received by TREAT-NMD by the refund deadline of 24/11/22. Alternatively, tickets can be rolled over to the next physical TREAT-NMD Conference at no additional cost.

Any refund requests received after the Refund Deadline date will receive 80% of their ticket cost, at the discretion of the TREAT-NMD Executive Committee.

Refund policy in the case of conference cancellation

We try to make sure that the Conference programmes, speakers, topics, venues and dates are correct at the time of publishing, circumstances beyond our control may necessitate substitutions, alterations, postponements, or cancellations to the content, format, themes, name, hosts, moderators, venue, timing or dates of a Conference. We reserve the right to do so at any time and will not be liable to you for any cost incurred by you as a result (including, without limitation, travel, accommodation and other expenses).

If the physical conference is cancelled, TREAT-NMD will move the conference online if possible. We will endeavour to notify you as soon as reasonably practicable of any substitutions, postponements, or changes by posting the updated information on <https://treat-nmd-conference.org/> and by emailing all registered delegates. In case of Conference Cancellation or Postponement, all valid ticket purchases for **7th TREAT-NMD International Conference** are eligible for a refund in case of physical conference cancellation due to COVID-19, in that case we will give 3 options to all our Conference delegates:

Option 1

- You can opt to get your ticket transferred to the next physical conference and receive free admission to the online conference*. In this case you will not get any refund, but your ticket will be automatically transferred to TREAT-NMD's next conference. This will be the default refund option unless you have applied for a refund before the Refund Deadline of 24/11/22.

Option 2

- If you opt to not transfer your ticket to the next physical conference but would like to attend the online conference*, you will receive an 80% refund of your conference ticket cost.
- To apply for a partial refund, please complete the Refund Request Form, as communicated to all Ticket Holders, by 24/11/22 (Refund Deadline)
- The refund will be made in the same form as the original payment was received (for example, a credit card payment will refund to the same credit card account number) within 21 days of completing the refund request.
- Our total aggregate liability to you is limited to the refund of paid fees and we will not be liable to you for any expenditure, damage or loss of any kind incurred by you as a result of the cancellation.

Option 3

- If you do not wish to attend the online conference or transfer your ticket to the next physical conference, a full refund can be issued if the Refund Request Form is received by TREAT-NMD by the refund deadline of 24/11/22

The refund will be made in the same form as the original payment was received (for example, a credit card payment will refund to the same credit card account number) within 21 days of completing the refund request.

Our total aggregate liability to you is limited to the refund of paid fees and we will not be liable to you for any expenditure, damage or loss of any kind incurred by you as a result of the cancellation.

* If it is not possible to move the Conference online then all delegates will be given the option of transferring their tickets to the next physical conference, or receiving a full refund

Please email info@treat-nmd.com for any questions around refund options.